

## MEMBERSHIP POLICIES:

- Members of the facility must be age 18 or older. (fees apply)
- All members are subject to facility policies.
- It is the responsibility of each member to be aware of facility policies.

### **Eagle Swim Buddy Membership**

- The Eagle Buddy membership allows access to the natatorium for individuals under the age of 18. (fees apply)
- Individuals under the age of 18 are only permitted in the natatorium and locker rooms.
- Eagle Buddies can access the natatorium anytime it is open.
- A parent/guardian must always remain with their child(ren) in the natatorium.
- A Rec Center ID is required for ages 5 and older.

### **Guest Policy**

- Guests of the facility must be age 18 or older. (fees apply)
- Guests will be responsible for their actions while in the facility and must follow all facility policies.
- There is no limit to the number of passes a guest may purchase and use.

### **Tivity Health – Silver Sneakers / Prime**

- Must be eligible through Tivity Health – Silver Sneakers / Prime program(s).
- Membership fee is covered by Tivity Health.
- Purchase of a \$10 ID card is required.
- Options to purchase personal training services or locker rental are available. (fees apply)

### **Refund / Cancellation Policy**

- Term memberships – (i.e. semester, annual, etc) cannot be cancelled or placed on hold and are non-refundable.
- Monthly Agreement Billing memberships are on a month-to-month basis and may be cancelled at the end of any monthly cycle with proper, timely notification to the billing manager. Once billing has been run for the month (on or after the 15<sup>th</sup>), amounts are non-refundable.